Daily Discount Program

Due to the strong exchange rate, we are pleased to be able to introduce our discount plan:

Please check website or call to confirm the discount rate before sending your order.

Discounts are based on UK/USA exchange rate and are subject to change without notice.

Discounts are listed on our web site next to titles that carry a discount. Discount applies to all USA/Imported DVD's & most BOOKS either in stock or available to order.

Advance orders or items NOT immediately available will have the discount applied on the day of release or the date of dispatch.

For customers ordering by mail, the discount will be based on the day the order was received. Any overpayment will be credited to your account.

Terms, Conditions & Company Policies

United Publications aims to deliver your goods within 7 working days of receiving an order, subject to stock being available at the time of processing the order. Contact us or check our web pages for current stock availability

All packages are sent 1st class or airmail, and are insured and fully traceable.

United Publications is responsible for making sure that you receive your order correctly and in satisfactory condition. (We cannot however be responsible for mistakes made by a publisher e.g. packing, binding or errors in production). Any mistake on OUR part (e.g. supplying faulty goods or wrong titles) can be returned at **OUR** expense (i.e. we will refund return postage cost) and we will promptly replace them.

For any other problems or concerns PLEASE contact us, as we are not MONSTERS and any reasonable request will always be considered with care.

This does not affect your rights under UK laws relating to the "Supply of goods and Services Act 1982". We do reserve the right to reject refunds or replacement when the item returned is not in satisfactory condition or the customer has ignored information given on titles (e.g. Needs NTSC/USA compatible DVD player).

Please note that all Customer information is protected by the Data Protection Act - we do not use, give or sell customer information. Any information requested is for our use ONLY to help us process your orders.

Key:

(Adult) Must be 18 or over to buy (Delayed) Delayed by Publisher/Supplier (GN/TPB) GraphicNovel/Trade Paperback (Late) Late printing/release Publisher (T.B.A) Price or Release date to be announced
(OFS) Temporarily out of stock
(Call) For availability and/or price.
(M)(L)+ Postage size charges (See order form)

CHECK WWW.UP1.CO.UK FOR THE CURRENT DISCOUNTS

(PLEASE USE BLOCK CAPS WHEN FILLING OUT THIS FORM) (Send: United Publications, 85 Croydon Road, Keston, Kent, BR2 8HU) (DVD/Book) Title Format Volume Price	Name: Address:
	Post Code:
	Issue: Valid From: Expiry: CCV: Name on Card:
Postage Total	Signature:
Please check our Web Site or give us a Call to confirm Availability and Discount POSTAGE COSTS	Or I enclose a Cheque/Postal Order made payable to United Publications: I am over 18 years of age (for adult items)[] (Orders for Adult items need ONLY ONCE proof / statement of age e.g.(Copy only of) Driving Licence or Birth Certificate)
All items are small unless other vise stated.(S)Small25p Per Item(PM)Pocket Manga65p Per Item(M)Medium85p Per item	PACKING COSTS 50p Included once per order (e.g. 1 Medium 85p + 2 x Small = £1.35 + 50p Packing)
(L) Larger £1.50 Per item DVD 50p Per DVD DVD Boxset & Artbox Call	For European & International orders please ask for quote. Where possible all postage charged at cost (i.e. the price the post office charge us)